

Conditions of Sale and Warranty Info

We warrant that all products are Brand New and free from defective material and defective workmanship, and we agree to replace or repair any part that proves to be defective. However, this warranty does not cover damage due to use in Motorsports, Misuse, Abuse, Incorrect Assembly, Improper and Irregular Maintenance, or Accident or Collision, etc.

- Pro1 Race Parts and Kenco Racing Tax Info ABN 322 416 409 40 - Pro1 Race Parts is GST Registered and All Price INCLUDE GST
- Please contact us @ shelfordbros@gmail.com.au for all enquires..
- This policy does not apply to damaged or incorrect installation. Professional installation is highly recommended and we may request a receipt if required in order to honour the warranty. Please verify suitability to your application prior to purchase, incorrect purchases are non refundable.
- In the event of a fault of a part or product, we require the faulty part or product to be sent back to us. We will then examine and test the fault and replace or repair any item deemed to be faulty. Any replacement or refund is provided at our discretion, buyer is responsible for return shipping charges. Goods are to be returned in original packaging and within 14 days from purchase. We DO NOT refund original postage cost. 22% restocking fee will apply for all returns.
- While all care is taken, any errors or omissions in the item listing is unintentional. Photos are for illustration purposes only and product may differ from it.
- We are not directly liable for any loss, theft, or damage to any goods in transit - but we can assist the carrier to resolve shipping issues, however most carriers will only deal with the receiver.
- Pro1 Race Parts and its Business and Personal will not be held responsible for any incident or any accident or damages related to the use or misuse of this product under any circumstances, being the vehicle, equipment or persons involved.
- It is a condition of this sale that if you are unhappy with the products or service you have received that you will contact our complaints handling manager in writing on kentshelford@rocketmail.com Under no circumstance you will use any media to publicly degrade the any product, business name or logo of the company Shelford Bros Pty Ltd. You agree to pay all legal and compensation costs if this occurs as well as a public apology.

